

Pianostudio Brouwer

Terms and Conditions

Trial Lessons

1. Students can have only 1 free trial lesson.

Lessons

- Lessons are 20, 30, 40 and 50 minutes depending on the agreed duration.
- Students are expected to arrive on time for their lessons. Most of the time there is a student after and the missing time cannot be recovered by finishing the lesson later.
- Parents bringing children for lessons are expected to pick them up on time as there is normally another student afterwards.
- The teacher can only take responsibility and good care for the student that is taking the lesson. Other students or children can wait in the waiting room only when being under supervision of their parents or caregiver. Exception for students older than 10.
- Videos and photos of students playing during the lessons can only be taken by the teacher with previous parental written consent. Once parents have received the files, these are deleted from the teacher's devices.

Refunds

1. There are no refunds for students canceling the semester, however, the lessons left can be:
 1. 1 Transferred to a family member or friend within the dates of the semester.
 1. 2 Ask the teacher to take the remaining paid lessons in the next semester.
 1. 3 If a lesson is canceled due to the teacher's absence and no make-up lesson was possible at a convenient time for the student, then the student will be refunded the full amount of the lesson(s) missed by the end of the semester. The refund is only applicable to canceled or moved lessons by the teacher, not the lessons canceled or moved by the student.

Reposition of Missed lessons

1. Lessons canceled with less than 24 hrs notice are missed and not possible to reschedule.
2. Students can recover a lesson when a lesson has been canceled with 24 hrs notice via the student portal.
3. Rescheduling lessons depend on the availability of the teacher during the regular teaching hours that are written on the website.
4. Rescheduling of missed lessons can only be done within the semester dates.

Payments

1. Invoices are sent via email after the first lesson.
2. Payments can be done in one payment or multiple payments based on previous agreement with the teacher.
3. Students paying with jeugdfonds receive a separate invoice to pay only for the remaining amount of their fees.
4. Payments do not include the costs of books.

Concerts

1. It is not compulsory to participate in the class concerts but it is encouraged.
2. There is 1 concert organized per year free of costs for the student
3. General rehearsal counts as an individual lesson and are compulsory for those who want to participate in the concerts.
4. Students that do not participate in the concert can have a regular individual lesson instead of the general rehearsal.

Others

In consideration to students and parents with various allergies and for the best preservation of the pianos, food and drinks are not allowed in the piano room. Neither smoking outside the entrance door or bringing pets.