

Pianostudio Brouwer

Terms and Conditions 2025-2026

Lesson Time, Bringing and Picking Up

- Students are expected to be on time for the lessons and to bring all the necessary books and materials.
- Young children (ages 4, 5, and 6) must be accompanied by a parent or caregiver. Parents can wait in the waiting room or listen to the lesson (if this is what works best for the child).
- Parents of older children may leave their children alone in the lessons but must pick them up exactly at the scheduled end time. The teacher will need to start a lesson with another student and cannot take responsibility for any other child, except for the one currently taking lessons.
- Bringing a friend to the lesson is allowed but in the case of young children, the friend must be under the parent's supervision.

Payments

- The piano lessons for the year can be paid in 12 monthly installments, in 1 payment, or in 2 payments.
- Monthly payments are preferred before the 7th of each month. Other dates are possible by agreement with the teacher.
- The full payment option takes place in September at the beginning of the course.
- For two payments, the first is made in September, and the second in February.
- Invoices will be sent via email or WhatsApp after the first lesson.
- Students paying with jeugdcultuurfonds will receive a separate invoice with the remaining amount.

Refunds

Refunds are possible in the following cases:

- When the teacher cancels a lesson (or lessons) and these lessons are not made up during the school year.
- When students have paid for the entire school year or half year in advance and wish to stop lessons, the remaining amount can be refunded. A notice of 4 weeks in advance is required. Otherwise, the equivalent of 4 lessons will be deducted.

Rescheduling Cancellations

Rescheduling of a maximum of 2 lessons canceled by the student during the school year is possible under these conditions:

- The teacher must be notified 48 hours in advance. Lessons canceled on the same day or the day before cannot be rescheduled.
- Lessons can be rescheduled during the school year or on the planned recovery days in June and July (see the calendar sent at the beginning of the year). If the student cannot attend the planned recovery lessons, the lessons will be forfeited.
- Please note: Group rehearsals for concerts count as individual lessons. Attending a group rehearsal will count as a recovery lesson.

Concerts

- Participation in the class concerts is not compulsory, but it is encouraged.
- Group rehearsals for concerts count as individual lessons and are mandatory for those who wish to perform in the concerts.
- Participation in the concert costs between 15 and 20 euros per student depending on the rental costs of the concert venue.
- Students can invite an external person to perform in the concerts, but this must be agreed upon in advance with the teacher. This person will also need to pay the participation fee. Family members who participate in the concerts are not required to pay the fee.

